



LGT SmartBanking

Initial registration via computer/web browser

March 2022

These instructions will guide you step by step through the initial registration for LGT SmartBanking via web browser on your computer or laptop. You can also register for LGT SmartBanking on your smartphone or tablet. You can find further information on this at www.lgt.com/e-banking.

1. Preparation

1.1 To register with LGT SmartBanking for the first time, please have the following documents and devices ready:

- Your access data with your user ID and password. These were sent to you by letter.
- Your activation letter with the cryptogram, which was sent to you separately.
- A computer – for example, a desktop computer, laptop or tablet.
- A smartphone or a second tablet, or the LGT cryptogram scanner as an authentication device.

1.2 Open the website smartbanking.lgt.com in the browser of your computer, laptop or tablet. You can use the browsers Chrome, Firefox, Edge or Safari. Internet Explorer is not supported.

1.3 Enter your user ID and your password in the respective fields.

You will find these in the letter with your access data.

Note: If you want the password to be displayed, click on the "eye" symbol next to the password field.

1.4 Click on "Login".

Access data

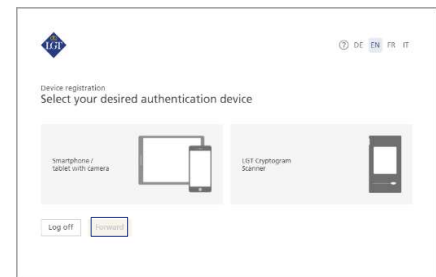


Activation letter



2. Registration of the device

2.1 Select an authentication device for future logins to LGT SmartBanking. Therefore, click either on "Smartphone / tablet with camera" or "LGT Cryptogram Scanner" and confirm with "Forward".

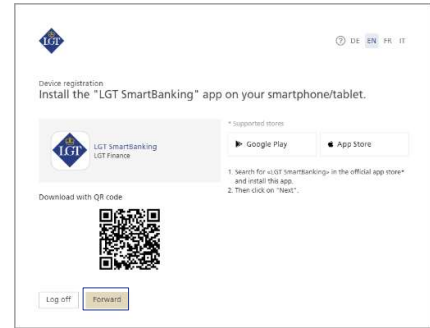


2.2a Registration with smartphone or tablet

If you have selected a smartphone/tablet with camera as authentication device, you are asked now to install the free LGT SmartBanking App on your mobile device.

Open the app store on the device and search for the LGT SmartBanking App or scan the QR code displayed. Install the app on your device and open it after its successful installation.

Go back to your computer and click on "Forward".



2.2b Registration with the LGT cryptogram scanner

If you do not have a smartphone or tablet available, you can also use the LGT cryptogram scanner as an authentication device. You can request this from LGT SmartBanking Support if necessary.

Switch on the scanner, select the desired language and confirm with "OK" resp. "Next".

Go back to your computer and click on "Next".

2.3 You are asked now to scan the cryptogram on your activation letter.

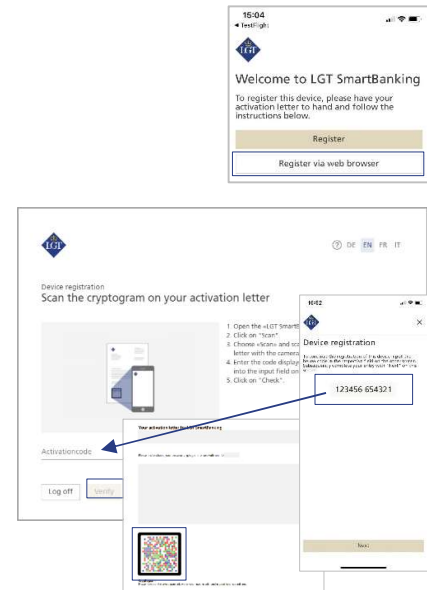
In the LGT SmartBanking App, click on "Registration via web browser" and then on "Scan" or on your LGT Cryptogram Scanner on "Forward". Hold your smartphone, tablet or LGT cryptogram scanner over the activation letter and scan the cryptogram that appears on the letter.

If the scan was successful, an activation code is displayed on your device.

Please note:

- For a successful scanning process, you first have to accept the access messages that are displayed – for example, you have to approve access to the camera.
- This scan will only work if you have printed the letter in color and the lighting must be good.

2.4 Enter this code in the "Activationcode" field on your computer and click on "Verify". Another cryptogram will now appear on your computer screen.



2.5 Click on "Next" resp. "Done" on your smartphone, tablet or LGT cryptogram scanner and scan the cryptogram on your computer screen. A new code is displayed.

2.6 Enter this code in the "Activationcode" field on your computer.

Define a unique device name for your smartphone, tablet or LGT cryptogram scanner in the field below. This is helpful if you want to register and use LGT SmartBanking on several mobile devices.

2.7 Confirm all entries by clicking on "Registration".

